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Committed to promoting the development of children's nursing through evidence based information about practice and education

An ABPN member's reflection of partnership working across the UK and Europe

Dr Jean A. Davies Deputy Chair ABPN

4th December 2024



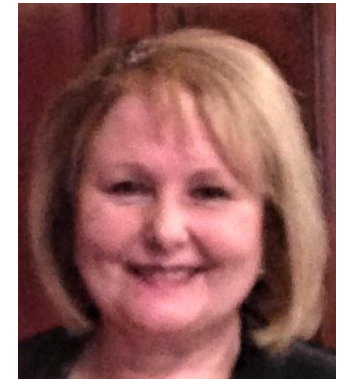
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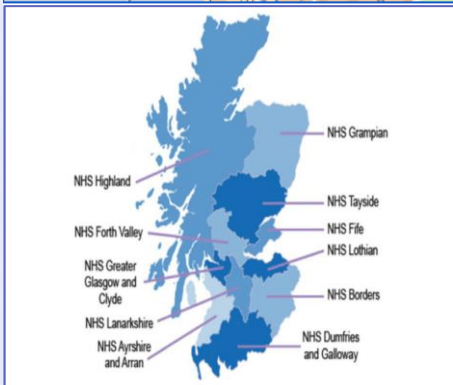
Good afternoon, welcome and thank you for joining this ABPN webinar

The aims of the webinar are:

- To highlight the role of organisations, associations, networks and charities in nursing, healthcare and with the wider teams around children and families in the UK and across Europe.
- To help explain why establishing strong relationships with partners is important.
- To raise awareness of the value of networking to sharing successes and challenges.
- To demonstrate how collaborative identification of issues 'wicked problems', problem-solving and joint working can co-produce improvements within children and young people's nursing.
- To provide examples of and reflect on the benefits of partnerships and networking.



Partnership working in the UK and Europe



Teams, services and supporters around the child and family

Education services

Ambulance and transport services

Social services

Speech & Language

3rd Sector Services

Neighbours

Consultant

Friends

GP and Primary care

Community Nurses

Specialist Nurses

Occupational Therapist



Health Visitor/ School Nurse

Dietician

Charities

Education staff

Short Break services

Physiotherapist

Housing

Pharmacist

Extended family

Psychologist

Tertiary Centre

Local Authorities

Volunteers

Scouts and Guides

Care Providers

Hospices

Politicians

Researchers

Youth groups

Spiritual, religious and cultural support

**Many, many others-
'it takes a village'**

Medical equipment manufacturers

Partner organisations, associations, networks and charities- My links

- Action for Children <https://www.actionforchildren.org.uk/our-work-and-impact/children-and-families/>
- 22nd Ayrshire (Crosshouse Hospital) Scout and Guide Group
- Ayrshire Quilters Project Linus
- Care Opinion <https://www.careopinion.org.uk/>
- CHAS Children's Hospices Across Scotland <https://www.chas.org.uk>
- Children's Health Scotland <https://www.childrenshealthscotland.org/>
- Hearts and Minds Clowndoctors <https://heartsminds.org.uk>

Partner organisations, associations, networks and charities- My links

- Kidney Kids Scotland <https://www.kidneykids.org.uk/>
- Magical Smiles
- NHS Education for Scotland <https://www.nes.scot.nhs.uk/>
- Paediatric Nurses Associations of Europe <https://pnae.eu/>
- Royal College of Nursing (RCN) <https://www.rcn.org.uk/>
- Royal College of Paediatrics and Child Health <https://www.rcpch.ac.uk>
- Scottish Government Children and Families Directorate <https://www.gov.scot/policies/girfec/>
- Talking Mats <https://www.talkingmats.com/>
- WellChild <https://www.wellchild.org.uk/>

My experience of working with organisations (Royal Colleges) and associations

- Privileged to receive invitations to participate following recommendations from Fiona Smith and Katrina McNamara and from colleagues working within NHS Education for Scotland, all of whom are established and respected leaders within the field of children and young people's nursing.
- Worked jointly to identify 'wicked problems', solved problems and to co-produced improvements.
- Proactively contributed to the workplans of the associations to develop best practice standards.
- Raised awareness of evidence informed improvements within children and young people's care.
- Disseminated the information and resources through meetings, teaching, publications and conferences.



President Professor Bernie Carter
Chair Caron Eyre
Deputy Chair Dr Jean A. Davies

About the ABPN

The ABPN is a UK-based network of children's nurses with a wide membership of experts in clinical practice, education, leadership and research.

It is the oldest children's nursing association in the world.

Our aim is to promote the development of children's nursing through evidence-based information about practice and education.

We are an active association that works with its members to influence policy and to lobby for the best educational opportunities for pre- and post-registration education.

Health, safety and wellbeing

You are here: [Royal College of Nursing](#) / [Employment and Pay](#) / Health, safety and wellbeing

We support the health, safety and wellbeing of RCN members across the UK.

We do this by campaigning and influencing for sustained improvements to the working environment of our members and ensure their health, safety and wellbeing is seen as a priority by employers, regulators, and the UK governments.

We also provide health, safety and wellbeing advice, information and resources for members and RCN representatives to support them in their workplace.

Proactive member of the RCN attending branch meetings in North Wales and disseminate information to colleagues and students.

Represent the RCN at the Paediatric Nurses Associations of Europe (PNAE) and at the Invited Reviews Programme Board within the Royal College of Paediatrics and Child Health (RCPCH).

Identify with colleagues the issues impacting on the health and wellbeing of staff and students and contribute to RCN surveys, workstreams, best practice and congress. Previous Chair of the RCN Children and Young People's Professional Issues Forum.

My experience of working with Royal Colleges- aim to improve children and young people's nursing



Royal College of
Paediatrics and Child Health

Leading the way in Children's Health

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Get started

NHS 10 Year Plan in England - help make the case for children

The UK government has launched a major public engagement initiative to help shape the NHS in England. Our policy briefings outline the evidence and our recommendations, including on the three proposed shifts.

Help make the case for children



<https://www.rcpch.ac.uk/resources/facing-future-standards-paediatric-care>

Paediatric Nursing Associations of Europe

Born to bring together professional organizations for nurses working with children and young people in Europe.

[See More](#)



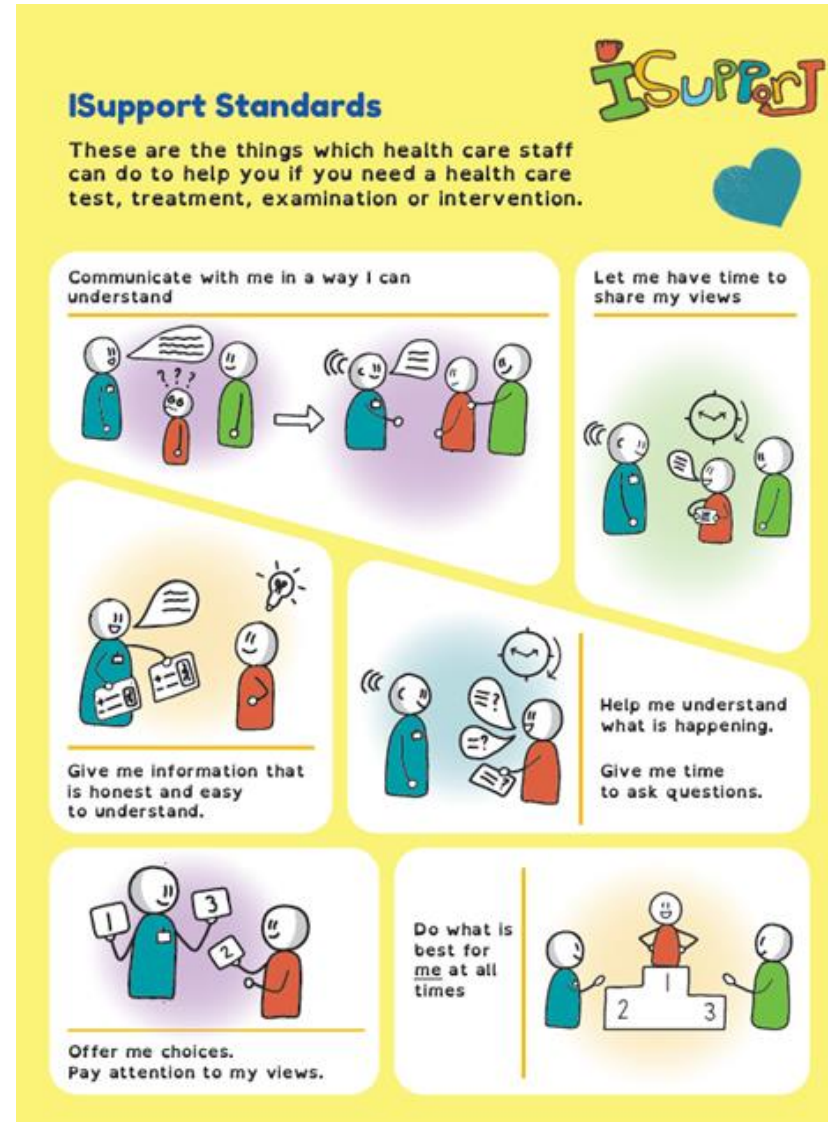
Proactive member representing the RCN at the meetings held twice each year, was the secretary of PNAE until Spring 2024. Identify with European colleagues the issues impacting on the health and wellbeing of CYP in Europe. Contributes to PNAE surveys, workplan, best practice and the Scientific Committee for the PNAE congress.

My experience of working with networks- an international group to improve children's rights



iSUPPORT: International collaborative rights-based standards to Support Paediatric Patients during clinical prOcedures by Reducing harm and establishing Trust.

We are an international group of health professionals, academics, young people, parents, child rights specialists, psychologists and youth workers who are all passionate about the health and wellbeing of children, especially when they interact with healthcare services.



PELiCaN

Paediatric End of Life Care Network

The Paediatric End of Life Care Network (PELiCaN) [National Managed Clinical Network](#) is a network set up in 2019. The network aims to support delivery and improve access to high quality, patient and family centred, end of life care for children and young people; regardless of age, ethnicity or geographical location.

If you would like to contact the PELiCaN team please email nss.pelican@nhs.scot and we will connect with you.



TOGETHER, FOR A BETTER TODAY.

CHARTER OF THE RIGHTS OF THE DYING CHILD

THE TRIESTE CHARTER

My participation:

- I have contributed to the workstreams for children and young people's (CYP) palliative and end of life care (PEOL) which have developed best practice standards.
- I have attended Master Classes and presented posters at CYP palliative care conferences and congresses.
- The knowledge, skills and experience gained enabled me deliver high-quality, palliative and end of life care for CYP and family-centred bereavement care.
- This experience has enhanced my ability to teach PEOL.

My experience of working with charities

- Developed strong working relationships with national and local charities.
- Prepared bids for funding to charities for nursing posts, medical sessions and medical equipment.
- Nominated children, volunteers and staff for recognition awards.
- Promoted the work and value of charities and those working within them.
- Co-produced best practice standards of care.
- Attended government meetings and lobbied parliament for strategic support and funding.

How Many Registered Charities Are There In The UK?

The figure quoted for the number of charities in the UK is usually about 170k. That's the number of registered charities with the Charity Commission E&W but the number of charities in the UK is far higher. No one really knows for sure but the total figure for UK non-profits is about 0.5 million, of which charities represent about 80%. This resource breaks down UK charity numbers to answer the question of how many charities there are in the UK.

How Many Non Profits in the UK? Charities & Social Enterprises Numbers

Location/Type	Number
England & Wales	360,079
Scotland	45,000
Northern Ireland	7,205
Total UK Charities	412,282
Social Enterprises	76,335
Total UK Non-Profits	488,619

UK charities- general information

The Charities Act (Northern Ireland) 2022: what it means for the Commission, the charity sector and the public

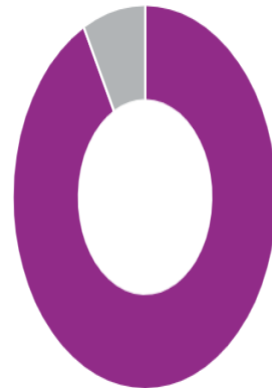
The Act will make lawful just over 7,200 decisions which had been made in good faith by Commission staff.

This includes a range of consents given by the Commission to charities, such as agreement to changes to governing documents, or permission to carry out certain transactions.

Charities in England and Wales - 23 November 2024

The below charts represent information gathered about all the registered charities in England and Wales. Information is updated daily.

How many charities



Main charities	170,658
Linked charities	14,197
Total	184,855

People



924,141 Trustee(s)

6,575,017
Volunteer(s)

Scottish Charity Regulator (OSCR)

Web: www.oscr.org.uk/

The Scottish Charity Regulator is the independent regulator and registrar for over 25,000 Scottish charities. This includes community groups, religious charities, schools, universities, grant-giving charities and major care providers. Their work supports public confidence in charities and their work.

FOR HEALTH AND SOCIAL CARE PROFESSIONALS



How to refer your patient to our services

CHAS offers a range of care and support services to children and young people living in Scotland aged 0 - 21, with new referrals up to age 18.

If you're a health and social care professional, our hospice clinical and care staff are available to discuss a referral for your patient to access our services.

If you're looking to refer your patient to us, please complete our [online referral form](#) with as much detail as possible.

If your enquiry is urgent, please call us one of our hospices on:

Rachel House [01577 865 777](tel:01577865777) or **Robin House** [01389 722 055](tel:01389722055)



Our Goals

Through WellChild programmes and collaboration with others, we want to help shape a more understanding and inclusive society that recognises, looks after and celebrates our growing population of children and young people with complex medical needs and their families. We will therefore focus our efforts on...

- Breaking down barriers to hospital discharge and building confidence to care amongst not just parents, but carers, communities and those around the family.
- Helping families navigate their journey and access services and support more easily and quickly.
- Creating stimulating spaces, places and opportunities for positive family moments and memories.
- Connecting families for mutual support, information, friendship and for building resilience.
- Cultivating greater national recognition and prioritisation of the needs of our growing population.
- Listening, responding and advocating for the needs of children, young people and families, particularly in times of crisis.
- Building a scalable, sustainable and representative organisation that can meet the needs of a growing population.

About US



Kidney Kids Scotland was founded as a Charitable Trust in 2000 and is the ONLY Scottish Charity supporting children with renal/urology illness and their families. The main aim of the charity is to enable children to receive treatment as close to home as possible and minimize disruption to their family unit.

The charity works closely and relies on the expertise of consultants, medical and welfare personnel to identify where help is most needed. Kidney Kids Scotland supports hospitals all over Scotland by supplying them with much needed equipment and funding for posts recognised as being essential. Our main support goes to The Royal Hospital for Children, Glasgow as this is the centre of excellence for children with renal illness. It is the only hospital in Scotland to perform paediatric haemodiaysis and transplantation. Kidney Kids Scotland has supplied nearly EVERY haemodialysis machine used within this unit.





Action for Sick Children Scotland

Is the only charity in Scotland dedicated to informing, promoting and campaigning on behalf of the needs of ALL sick children within our healthcare system. Our work includes:

Working with the Scottish Government, NHS and voluntary sector to ensure that health services are planned for sick children and young people in child centred environments with appropriate ratios of trained staff

Informing children, parents and carers of their rights and responsibilities; empowering them to participate in decisions about treatment and care.

Raising awareness, representing **children's needs and concerns** within government, healthcare committees and other non-governmental organisations.

Promoting high quality of healthcare services at home and in hospital, while working to obtain equality of services and access across Scotland.

Action for Sick Children Scotland

Newsletter

Winter 2015/16

Appropriate Care for Children and Young People in all Hospital Settings

Risk Assessment and Care Pathway Guidance

Action for Sick Children Scotland (ASCS) is proactive in its work to improve healthcare services for children in Scotland. Jean A Davies, Clinical Nurse Manager Paediatrics, NHS Ayrshire & Arran highlights a successful, collaborative approach taken by ASCS, The William Quarrier Scottish Epilepsy Centre (WQSEC) and NHS Ayrshire & Arran to share good practice in relation to safe, effective person centred care for young people in Scotland. Jean writes:

'In some areas across Scotland children between 14 and 16 years are admitted for care in environments that are not specifically suitable or designed for their age group. Young people in these settings become more vulnerable than those receiving care in child specific (paediatric) environments and special consideration is required by service providers to ensure their patients' safety, protection, health and wellbeing. Clinicians within the field of children and young people's health care believe that there is an increased risk of physical and emotional harm to young people who do not receive their care in age appropriate settings and by appropriately trained staff. When children are admitted to adult care environments they may witness distressing events, sights and sounds that could negatively impact on their current care episode, subsequent recovery and on their future health and wellbeing.'

Background

Children and young people's experiences of care and services throughout their life course can have a significant impact on their health

and wellbeing. The European Association for Children in Hospital (EACH) Charter of 1988, the United Nations Convention on the Rights of the Child (UNCRC) (1989), the NHS Quality Strategy (2010) and The Children and Young



People (Scotland) Act 2014 are agreed benchmarks to ensure children and young people's rights and safeguards and are used to commission and deliver excellent care and services for babies, children and young people.

Recognition of the issue

Within my own area of practice in NHS Ayrshire & Arran I was aware of instances, although infrequent, of children between the ages of 14 and 16 years receiving care and treatment in areas not designed and designated for paediatric care. As the Clinical Nurse Manager for Paediatrics it is my responsibility to ensure best standards of practice for children and young people attending for healthcare.

It was important that the issue was promptly addressed and the situation provided an opportunity to develop a risk assessment and care pathway for young people aged 14 years and over receiving care and treatment in areas not designed and designated for

Continued on page 4

Working together to solve a 'wicked problem' -

Appropriate Care for children and young people in all hospital settings.

- CHS is a leading children's health charity in Scotland dedicated to the health and wellbeing and rights of children and young people (CYP).
- CHS inform, promote and campaign on the healthcare needs and rights of all children and young people.
- CHS attend and proactively contribute to the Royal College of Paediatrics and Child Health (RCPCH) Scottish Committee meetings.
- My article in this newsletter was published to inform readers of improvements to services for children who are admitted to adult settings.
- The model was adopted to improve services for children aged over 16 years attending the William Quarrier Scottish Epilepsy Centre.
- The partnership initiative regarding this improvement for CYP services was presented at an RCPCH conference in Edinburgh and received interest from service providers across Scotland.



Every child has the right to the best possible health

Promoting the Healthcare Rights and Needs of Children and Young People

Charities who have transformed the lives of children within hospital and community services



**A quilt is a hug you can keep.
Every quilt stitched with love!**

Ayrshire Quilters Project Linus

Project Linus began in America in 1995 when Karen Loucks saw a newspaper article showing how much a comfort blanket had helped a child diagnosed with cancer. The Ayrshire Quilters are sewing volunteers in southwest Scotland who make beautiful quilts all the year round and donate them to the neonatal unit and children's ward. They will make a bespoke quilt that incorporates a child's favourite character.

Knitted bonnets, booties and matinee coats are also made for the babies in the neonatal unit.



Charities who have transformed the lives of children within hospital and community services

Gifts from the Magical Smiles Charity and the Ayrshire Central Mosque to all children within Crosshouse children's ward at the festival of Eid Mubarak

Charities who have transformed the lives of children within hospital and community services

Scottish Charity No. SC027040



The Clowndoctors are entertainment volunteers who visit the ward once a month, 6 sessions are paid for out of the children's endowment fund and the Hearts & Minds charity match this and donate 6 sessions.

The children and their families love the sessions and have said that for a little while they had forgotten they were in hospital!



Charities who transformed the lives of children within hospital and community services



The 22nd Ayrshire Scouts and Guides are volunteers who visit the ward once a week to provide children and young people in hospital with a taste of a range of exciting activities, indoors and outside in the newly developed garden and play area.

The children and their families valued the sessions and the new activities they could try, including toasting marshmallows!

Children and families said that for a little while they had forgotten they were in hospital!

Charities who have transformed the lives of children within hospital and community services

The party was for all children, and their families, who receive care on the Children's wards and the event involved lots of fun activities. Thankfully the rain stayed away and they were able to enjoy games outside.

The Ayrshire Linus Ladies also joined the festivities and donated a range of colourful quilts for patients to use.

The activities included an assault course, crate climbing, face painting, a magic show, balloon modelling, raffle, taekwondo demonstration and home baking and book stalls. The children were also excited to see a range of motor bikes and their riders and to be able to have their photos taken sitting on the bikes.

Jean Davies, Clinical Nurse Manager Paediatrics, commented: "We would like to thank everyone who was involved in our garden party, the children had a wonderful time. Our thanks go to Professor Hazel Borland, Nurse Director, Crosshouse Hospital 22nd Scouts and Guides Group, JumpStart, Fraser Stokes, Ayrshire Linus Ladies, The Friendly Bikers, friends and benefactors of Children's Unit, Hospital Radio, our catering staff, senior charge nurses and staff.

"Without all our children, families and friends we couldn't have had such a lovely day and we are looking forward to next year's garden party already!"

ayrshire
daily news

Garden party fun for the Children's Unit 2017



Association
abpn
of British Paediatric
Nurses

Why reflect on the impact of partnership working with organisations, Royal Colleges, associations and charities?

- To record the difference and benefit that joint working has made and will continue to make to the lives of children and families receiving healthcare, and to the staff who provide healthcare.
- To recognise what still needs to be done to provide high quality, safe and effective child and family centred care.
- To identify inequities and gaps in services and undertake a research study to establish the current situation.
- Disseminate the study findings and to prepare a case for improvement.

Children and families' lived experience- my research- interview method semi-structured interviews

'What are the views and experiences of children with complex health needs and those of their families on the provision of healthcare?'

Quotes from semi-structured interviews with children and their families.

"I can remember having pneumonia, very vividly, my lips as blue as sea water, struggling to breathe".

"I just couldn't think about myself, I had to be practical"

"I must apologize to the doctor who got a mouthful of abuse from a five-year-old me".

"It is like I have a season ticket to the hospital, minus the excitement."

"There is a doctor who is a little bit more abrupt...there's two consultants...it's bad for a parent to see the conflict between them"

"It's unfair but then no one has ever said life is fair, have they?"

"...not to forget the nurse who got slapped in the face

"Saying this condition is draining is an understatement...another chest infection, doped up on medication and feeling like the walking dead".

and was kindly told to 'shut up and leave me alone'."

Children and families' lived experience- my research

Mother of a child aged 8 years

“We actually paid someone privately just because it was getting to the point of her being physically sick going into school.

The lady from CAMHS (Child and Adolescent Mental Health Services) gave us reassurance but said there’s absolutely no way CAMHS would even look at her.

School tried a few things as a whole class...mindfulness, but yeah, she never really got any support...they never really took it on board at all, even though it was written down”

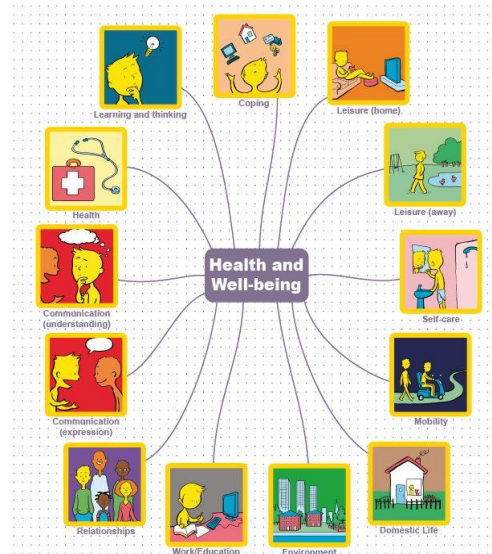
Children and families' lived experience- my research- interview method Talking Mats®



Talking Mats
Consulting Children
& Young People
Bundle

Figure 3. Talking Mats® resource pack, children and young people's consultation bundle

Figure 4. Talking Mats®
Health and Wellbeing
symbols



Talking Mats®

Figure 5. Talking Mats® concrete elements and abstract concepts



Use of a wheelchair- Thoughts and opinions- Guilt- Other's behaviour



Family

Routines



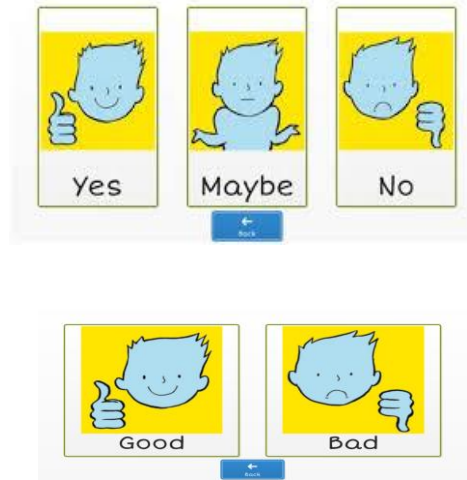
Family

Routines

Children and families' lived experience- my research result of Talking Mats®



Boy aged 9 years



Talking Mats®



Boy aged 8 years

Children and families' lived experience- my research findings

There was a predominance of negative experiences within healthcare for children with disabilities and their families and a recognition of the detrimental impact on quality of life from Adverse Childhood Experiences (ACEs).

An interesting finding was that the children and their parents had developed both strength and resilience from the adversity of living with health uncertainty along with complicated medication and feeding regimens and were proud to have acquired coping strategies and the status of being deemed an 'expert by lived experience'.

The perverse of this positivity was that the children and families' perceived expertise often led to their continually having to explain their situations and health conditions to service teams. The parents stated that the onus was regularly placed on them to provide training for staff involved in their children's care which was perceived as an unfair and unrealistic expectation.

" Care for my 16 month old daughter "

Public feedback on services



About: Crosshouse Hospital / Trauma & orthopaedics Scottish Ambulance Service Posted by PitaBabs (as a parent/guardian), 11 years ago

My daughter had had bronchiolitus in November 2012 so I recognised the symptoms when she started to struggle with her breathing at the beginning of February this year.

I called NHS 24 and after speaking to a nurse, an ambulance was sent for the paramedics to come and take a look at her. They were very professional, very friendly and compassionate, and took us straight into Crosshouse Hospital.

As soon as we arrived we were seen straight away by a very friendly and efficient nurse and once my daughter had been seen by the doctor, we were taken up to the Children's Ward.

The Sister, nurses and doctor we saw there looked after us very well and again efficiently, having the x-ray machine brought up to us as my daughter was put on oxygen. We were admitted and stayed 3 nights, with my daughter being kept on oxygen and given regular nebulisers and checks.

Every nurse and doctor who looked after my daughter was friendly, fantastic with her, so helpful and kept me informed. They made what was quite a traumatic and stressful time for my daughter and I, as comfortable and positive as possible. I felt confident that they had my daughter's best interests at heart and that she was receiving the care she needed.

I really can't thank them enough. A couple of days after we got back home, I was sent a copy of a letter that the doctor from Crosshouse had sent to our GP, fully informing of him what had happened, details of the inhaler we had been given home, and asking him to monitor her condition going forward.

After our stay in Crosshouse, I feel very confident that if my daughter becomes ill again she will be cared for very well and quickly at Crosshouse Hospital. The doctors and nurses have left me feeling very positive about the hospital experience and I will always remember them for their friendliness and their wonderful way with my daughter, trying to keep her at ease whenever she was checked. The playroom in the ward is also a fantastic facility, and having Cbeebies to watch in her bed also helped a great deal!

Lauren's story

Home

Tell your story

About us

NOW STAFF KNOW THE DIFFERENCE THEY MADE TO OUR FAMILY



See it signed (below)

My daughter had had bronchiolitis previously, so I recognised the symptoms when she started to struggle with her breathing at the beginning of the year and she was taken by paramedics to the local hospital."

"Every nurse and doctor who looked after my daughter was friendly, fantastic with her, so helpful and kept me informed."

"It was the wee things that made all the difference: their empathy and skill at putting people at ease. I work in customer service myself and was doing some training at work. I actually used this experience as an example of excellent customer service."

"This has been a recurring medical condition which is worrying and feeling confident in the people who look after her means the world to me. I'd had less than positive experiences elsewhere so didn't know what to expect. All four times we've been in here has been great."

"I felt so good about the hospital and Care Opinion was a perfect way to let them know how happy I was."



As nurse leaders of the future what will you do and who will support you to improve services for children, young people and their families?

Work in partnership with all nursing, medical, allied health professionals, social, education and voluntary agencies to ensure we do not 'miss the boat' in relation to valuable fully integrated partnership working.

What support is available for staff providing care in today's climate of social difficulty?

- Nursing and Midwifery Council.
- Trade Unions, fair pay and conditions, support with recruitment and retention of staff.
- Staff support services within Occupational Health and Human Resources departments.
- A trauma informed approach to service delivery.
- Guided reflection and debrief following a traumatic or stressful workplace incident can support nurses' well-being.

Take home message 'It takes a village'!

- Recognise the nurse's role in upholding children and young people's rights.
- Recognise the responsibility of nurses to advocate for babies, children, young people, and their families.
- Understand that nurses need to be creative, courageous and to work in meeting the needs of children and their families across the life course.
- Self-awareness, compassion, resilience and coping strategies are keys to success, learn from the challenges and celebrate successes.
- Be the best that you can be both physically and emotionally to enable you to effectively care for others.
- 'It takes a village and a community' to achieve better outcomes and maximise life chances begin with effective communication with children, their families and others involved in their lives.

Are you ready to champion children's nursing improvements and to deliver better outcomes for all children and their families by working in partnership with others?

You are a unique and precious individual and are a most valuable asset to health care services!

Take good care of your physical health and your emotional wellbeing.

Recognise your emotions, know when and where to seek help to enable you to be at your most effective.

Develop your skills to become a formidable partner in shaping, delivering and leading the care of children, young people and their families.



Be your best self!

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Believe in yourself, hear and act on the voices of the child and family and their advocates

Believe in yourself, hear and act on the voices of the child and family and their advocates.

Understand and promote the value and power of partnership working, be courageous to improve the child and family's health journey and to make and sustain improvements.

Be proud of your nursing profession, always act with compassion, kindness, certainty, humanity and humility.

My emotionally rewarding and enlightening journey may inform and guide a pathway to yours!



And finally...The credit for service improvement does not belong to me:
It belongs to the courageous children, young people and their families and the
wonderful teams and volunteers who support them!



References and Relevant reading

<https://www.actionforchildren.org.uk/our-work-and-impact/real-life-stories/>

<https://babyhintsandtips.com/baby-sign-language/>

<https://www.british-sign.co.uk/british-sign-language/how-to-sign/thank-you/>

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<https://www.childrenshealthscotland.org/>

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<https://www.isupportchildrensrights.com>

<https://www.kidneykids.org.uk/>

<https://learning.nspcc.org.uk/services-children-families> Learning

[Magical Smiles https://www.magicalsmiles.org/photos.html](https://www.magicalsmiles.org/photos.html)

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<https://www.nspcc.org.uk/>

<https://www.office.com/> Stock images child and family

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Contributor to iSupport research led by Professor Lucy Bray Edge Hill University

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